

EDUCATION MALAYSIA GLOBAL SERVICES (EMGS)

18th September 2023

**UPDATES ON THE STUDENT PASS RENEWAL PROCESS IN STARS FOR
SELF-ENDORSEMENT APPLICATIONS (IM55)**

1. PURPOSE

- 1.1. The purpose of this bulletin is to provide an update on the system enhancement of the Student Pass Renewal Application (IM55) in the STAR System for Self-Endorsement.
- 1.2. With effect from 18th September 2023, Education Institutions that opt for Self-Endorsement for renewal applications are no longer required to submit supporting documents for student pass endorsement at the State Immigration Office.

2. IMPLEMENTATION

- 2.1. The renewal application will be sent to the Immigration MyImms system via integration from the EMGS STAR system upon the issuance of e-Support Letter (e-SL). The status in STAR System will change to **"IM55* - Document submitted to Immigration for approval (Self-Endorsement)"** once submitted.
- 2.2. After State Immigration approves the renewal (JIM Status: Lulus), the STAR System status will change to **"IM55* - Application approved by Immigration (Self-Endorsement)"**. Institutions can then proceed with the student pass endorsement payment.
- 2.3. Educational institutions now have the option to make student pass endorsement payments via the online Immigration e-BAYARAN (BAYARAN VISA PAS) portal. The e-BAYARAN portal can be accessed at:
<https://imigresen-online.imi.gov.my/myimms/visaPas>
- 2.4. Upon successful payment (JIM Status: Bayar), the STAR System status will change to **"IM55* - Payment Completed (Self-Endorsement)"**. Institutions should then submit the student's passport to the respective State Immigration Branch for endorsement.

2.5. If State Immigration **Rejects** (JIM Status: Tolak) or place the application **On Hold** (JIM Status: Tangguh) in any situation, the STAR System status will be updated to "**IM55* - Application rejected by Immigration (Self-Endorsement)**" or "**IM55* - Application on hold by Immigration (Self-Endorsement)**" respectively. Institutions may directly contact State Immigration to inquire about the reasons for the application being **Rejected** or placed **On Hold**.

Note: If an appeal for a **rejected** application is made to State Immigration and the appeal is successful, resulting in the issuance of a student pass, then Institutes must submit (upload) the copy of the student pass to EMGS through STAR system.

2.6. Student Changed Passport

In the event a student has changed their passport during the renewal application, institutes are required to either perform a Transfer Endorsement or submit applications directly to the respective State Immigration based on the conditions below:

2.6.1. Current Student Pass validity > 1 month:

Institutes will be required to perform a Transfer Endorsement at State Immigration by submitting the passport and relevant supporting documents. Once the Transfer Endorsement is completed, institutes will need to notify EMGS via the Application Issue in the STAR system.

2.6.2. Current Student Pass validity < 1 month:

Institutes will need to submit the renewal application directly to State Immigration by submitting the passport and relevant supporting hard copy documents. In this scenario, the status in the STAR system will be updated to "IM55 - Supporting Letter Ready for Download".

2.7. The new statuses in the STAR System are summarized as follows:

No	Status	Status Explanation	Action required from Education Institution
1	IM55* - Document submitted to Immigration for approval (Self-Endorsement)	The renewal application has been submitted to State Immigration through the integration.	No action is required. (Education Institutions are no longer required to submit hardcopy supporting documents to the State Immigration Office)
2	IM55* - Application approved by Immigration (Self-Endorsement)	<p>The renewal application has been approved by State Immigration (JIM Status: Lulus).</p> <p>This status will be the cue for Education Institution to proceed with payment.</p>	<p>Proceed to make payment</p> <p>There are two options for making the payment:</p> <ol style="list-style-type: none"> 1. Online payment can be made at https://imigresen-online.imi.gov.my/myimms/main 2. Alternatively, you can make the payment and submit the student's passport directly at the respective State Immigration Branch. <i>(Subject to State Immigration Branch policy)</i>
3	IM55* - Payment Completed (Self-Endorsement)	<p>Payment for the renewal application have been completed/approved (JIM Status: Bayar).</p> <p>This status will be the cue for Education Institution to submit the student's passport to the respective State Immigration Branch for student pass endorsement.</p>	Proceed to submit the student's passport at the respective State Immigration.
4	IM55* - Application rejected by Immigration (Self-Endorsement)	The renewal application has been rejected by State Immigration (JIM Status: Tolak)	<p>Institutions may directly contact State Immigration to inquire about the reasons for the application being Rejected.</p> <p>Note: If a student pass is issued as a result of an appeal, please submit a copy of the student pass to EMGS.</p>

5	IM55* - Application on hold by Immigration (Self-Endorsement)	The renewal application has been placed on hold by State Immigration (JIM Status: Tangguh)	Institutions may directly contact State Immigration to inquire about the reasons for the application being placed on Hold.
6.	IM55* - Supporting Letter Ready for Download	The student has changed their passport, and institutions can download the EMGS Support Letter for processing with the State Immigration.	Institutions must either perform a Transfer Endorsement or submit renewal applications directly to the respective State Immigration.

2.8. Once the State Immigration issues the student pass (JIM Status: Cetak), the STAR System status will change to "**IM55* - Student Pass Issued by immigration (Self-Endorsement)**".

2.9. The process for renewing the student pass via EMGS Endorsement continues to be the same.

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