

EDUCATION MALAYSIA GLOBAL SERVICES (EMGS)
5th July 2023

**IMPLEMENTATION OF THE EMGS APPROVAL LETTER TO REPLACE THE SUBMISSION OF ACADEMIC
RELATED DOCUMENTS FOR STUDENT PASS ENDORSEMENT**

1. PURPOSE

- 1.1 This bulletin is intended to provide clarification to all Education Institutions regarding the implementation of the “EMGS Approval Letter” to replace the requirement to submit academic related documents for the endorsement of a student pass at state Immigration Departments.
- 1.2 The process improvement initiative was based on discussions held together with the Ministry of Higher Education (KPT), the Department of Higher Education (JPT) and the Department of Immigration (JIM)
- 1.3 The “EMGS Approval Letter” serves as confirmation that the application has been reviewed by EMGS and the student has fulfilled the necessary academic prerequisites to pursue their intended course.
- 1.4 Kindly note that the Malaysian Immigration Department will continue reviewing all aspects of security only which also involves the inspection of the travel documents before approving any student pass application.

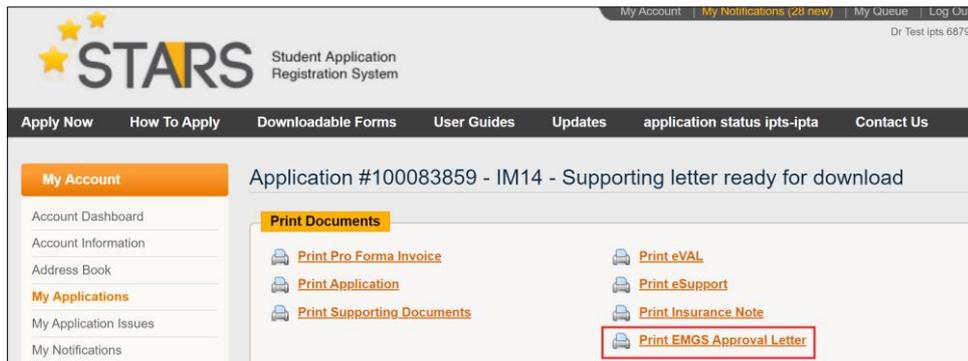
2. IMPLEMENTATION

- 2.1. Effective 6th July 2023, Education Institutions who opted for student pass endorsement at their respective state Immigration will be required to submit “EMGS Approval Letter” instead of the academic related documents for the student pass endorsement.

2.2. EMGS Approval letter for New Applications

- 2.2.1. Education Institutions will be able to download the “EMGS Approval Letter” from STARS once EMGS has supported the application.

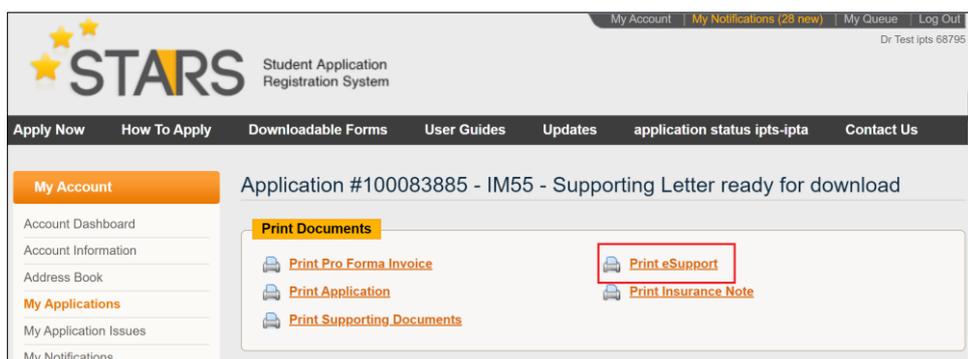
2.2.2. This EMGS Approval Letter can be downloaded as a PDF from STARS via My Account > My Applications > (Open the application by clicking on the application number) > Print EMGS Approval Letter.



2.3. EMGS Approval letter for Renewal Application

2.3.1. Education Institutions will be able to download the EMGS Approval Letter from STARS once EMGS has approved the eSupporting letter for the student pass endorsement. This letter will be generated on the second page along with eSupporting letter.

2.3.2. This EMGS Approval Letter can be downloaded as a PDF from STARS via My Account > My Applications > (Open the application by clicking on the application number) > Print eSupport Letter.



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