

<p>Tajuk/ Nama Kursus/ Nama Program</p>	<p>BODY LANGUAGE, INVESTIGATIVE INTERVIEWING & DECEPTION DETECTION.</p>
<p>Sinopsis</p>	<p>This 4-day course provides a systematic approach to Deception Detection for investigations, interviews, and interrogations. Centered around the OWLS methodology—Observation While Listening Simultaneously—it enables officers to effectively interpret both nonverbal and verbal cues of deception. Through evidence-backed techniques, participants learn to uncover truth by overcoming ingrained beliefs, biases, and myths that may hinder accurate judgment.</p> <p>Key elements include questioning strategies, perceptive tools, and investigative techniques that support truth-seeking in a methodical, scientific manner rather than relying on speculative assumptions. Officers also learn the dual risks in deception detection: mistakenly believing a lie or disbelieving the truth. The course addresses the importance of clusters of behavioral indicators appearing within seconds of strategic questioning, often signifying the need for further investigation.</p> <p>Officers are trained to recognize that while deception clues aren't absolute proof of crime, they warrant closer scrutiny. The course also clarifies that the absence of cues doesn't confirm truthfulness, as some people don't "leak." By learning to read body language accurately and applying effective interviewing skills, officers enhance their ability to detect deception and pursue the truth professionally.</p>
<p>Hasil Pembelajaran (Learning Outcomes)</p>	<ol style="list-style-type: none"> 1. Learning techniques & skills to becoming a good investigator or interviewer. 2. Learning the latest deception detection methodology. (OWLS Mode) 3. Learning to detect the truth in lies through questioning strategies when investigating or interviewing. 4. Learning to help subjects & suspects avoid anxiety when interviewing. 5. Understand how deceptive people hide their emotions and how trained Investigators can learn to identify these signals in an interview. 6. Become skilled at identifying verbal leakages & non-verbal leakages. 7. Learn how people unconsciously, signal their manner, needs & deepest belief with their bodies & behavior, often more powerfully than with their words in an interview or interrogation.
<p>Mod Pengajian (Delivery Mode) / Kaedah Pelaksanaan</p>	<p>Presentations and discussions with easy-to-understand illustrations using PowerPoint slides, coupled with selected real-life case stories to reinforce the understanding of the guiding principles behind Effective Critical Interviewing and the Deception Detection Model's Psychology. The trainer will also demonstrate the effectiveness of the Deception Detection Model's application in determining truth and lies through the application of the psychology learned.</p>
<p>Tempoh (Duration)</p>	<p>4 Days</p>
<p>Kumpulan Sasaran (Target Participant)</p>	<p>For new or senior Officers, Interviewers, Investigators, Interrogators, and those involved in detecting fraudsters, con men and liars.</p>

<p>Struktur Kursus (Course Outline) / Struktur Kurikulum (Topics Covered)</p>	<p>Module 1: Understanding the complexities of communication Module 2: Understanding & Interpreting Body Language Module 3: The Deception Detection Model. Module 4: Detecting Bodily Cues of Deception. (Non-Verbal) Module 5: Identifying Verbal Cues of Deception. (Verbal Indicators) Module 6: Overcoming Powerful Lies / Convincing Statements Module 7: Other Non-Verbal Indicators, Facial & Micro Expressions. Module 8: Questioning Strategies To Stimulate Truth. Module 9: Eye Accessing Cues Module 10: Creating A Conducive Environment. Module 11: Preventing Psychological Entrenchments.</p>
<p>Biodata Ringkas Tenaga Pengajar / Fasilitator</p>	<div data-bbox="432 629 754 1021" data-label="Image"> </div> <p>Jackson Yogarajah is a well-known Deception Detection expert, praised during his time as a trainer in the Special Branch of the Royal Malaysia Police Force. He gained prominence with his book "55 Reasons Why Sharifah Aini Was Not Lying" (2004) employing Deception Detection techniques to vindicate Malaysia's celebrity singer Datuk Sharifah Aini of police charges. His expertise is showcased in numerous newspapers, and publications and as a distinguished speaker at events like the PASIAWorld Annual Conference, where he captivated audiences with his ability to discern truth from falsehood. Jackson's influence extends globally, with training engagements in several countries and an exclusive invitation to speak at the United Kingdom Center for Forensic Neuroscience in 2013. He is also an author of five esteemed publications, including "A TO Z About Body Language," which earned a prestigious 5-star rating online. Currently, Jackson leads the National Defence University of Malaysia's Certificate Course on Deception Detection and Investigative Interviewing, pioneering Malaysia's first university program in the field.</p>



TIME TABLE

DAY 1	0800	Introduction / Breaking the ice
	0900	Module 1 : Understanding the Complexities of Communication
	1030	Tea Break
	1045	Module 2 : Understanding & Interpreting Body Language
	1130	Case Study 1: The Nervous Passenger On Flight AX 917
	1200	Module 3: The Deception Detection Model
	1230	Lunch
	1400	Module 3: The Deception Detection Model (cont.)
	1445	Workshop 1: Workbook Exercises (Refresher of Module 1 – 3)
	1530	Tea Break
	1545	Module 4: Detecting Bodily Cues of Deception
	1700	END OF DAY ONE
DAY 2	0830	Group Revision of Module 1 – 4. Through Discussion & Presentation
	1030	Tea Break
	1045	Module 5: Identifying Verbal Cues of Deception
	1230	Lunch
	1400	Case Study 2
	1445	Module 5: Identifying Verbal Cues of Deception (cont.)
	1530	Tea Break
	1545	Module 6: Overcoming Powerful Lies / Convincing Statements
1700	END OF DAY TWO	
DAY 3	0830	Group Revision of Mod 5-6 Through Discussion & Presentation
	1030	Tea Break
	1045	Module 7: Other Non-Verbal Indicators, Facial & Micro Expressions
	1145	Case Study 3: Identifying Hardened Criminals Through Bodily Clues
	1230	Lunch
	1400	Module 8: Questioning Strategies to Stimulate Truth
	1530	Tea Break
	1545	Case Study 4
	1630	Workbook Exercises
1700	END OF DAY THREE	
DAY 4	0830	Group Revision of Mod 7-8 Through Discussion & Presentation
	0930	Module 9: Eye Assessing Cues (NLP)
	1030	Tea Break
	1045	Module 10: Creating A Conducive Environment
	1145	Module 11: Preventing Psychological Entrenchment
	1230	Lunch
	1400	WORKSHOP 3 - Identifying Criminals through body language clues.
	1530	Tea Break
	1545	Case Study 5
	1630	Course Review, Q & A
1700	Certificate Presentation, Closing & End of Course	

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